

Directions: Students listen to the instructor read the dialog aloud a few times.  
Students practice the dialog with the instructor and then with a partner.

**Alana:** Hi Rosa. How are you?

**Rosa:** Not too good.

**Alana:** What's wrong? Are you sick?

**Rosa:** Yes. I can't eat anything. It's been more than a week. I just want to sleep all day.

**Alana:** Do you want to see a doctor?

**Rosa:** Yes, but I don't know where to go.

**Alana:** We can call the clinic downtown.

**Rosa:** Would you help me do that, please?

**Alana:** Yes. Let's call right now.

**Rosa:** Thank you.

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**Ben:** Harris Clinic. How may I help you?

**Alana:** Hello. I would like to make an appointment for my friend.

**Ben:** O.K. What's the problem?

**Alana:** She hasn't been able to eat for more than a week.

**Ben:** Has she been to this clinic before?

**Alana:** No.

**Ben:** She can see the nurse practitioner tomorrow morning at 9 o'clock. What is the patient's name and date of birth?

**Alana:** Rosa Alacante. A-l-a-c-a-n-t-e. May 21, 1985.