

Directions: Fill in the blanks.

Alice was due in June for her six-month dental checkup. She called the dentist's office to make an appoint____. The phone rang twice.

"Dr. Moon's office," the voice said, "can you please _old?"

"Yes," said Alice. Then she wait__.

A few minutes later, the receptionist was b____. "How can I help you?" she asked.

"Hi. My name is Alice Wilson. I am due for my six-month checkup and __leaning next month. I'd like to m_____ an appointment."

"O.K., Ms. Wilson. Let me find your re__ord. What is your _____of birth?"

"October 17, 1981," said Alice.

Alice could hear her tapping on her ____puter. "O.K. Here we go. You were last here on December 10, 2007. Let's try to get you in the first w__k of June. Do

you prefer mornings or after_____s?”

“Early morning would be nice,” said Alice.

“I have Mon____, June 2nd at 7:30 a.m., or Thursday, June 5th at 7:45 a.m.”

“Do you have anything on a Tuesd____or Wednesday?” asked Alice.

“Let me see,” said the receptionist. “We don’t do cleanings on Wednes____ mornings. But, I do have Tuesday, June 10, at 8:00 a.m. open. That is the second w____ in June.”

“I’ll take that,” said Alice. “Let me just repeat that while I write it d____ on my calendar. Dr. Moon – Tuesday, June 10th, at 8:00 a.m.”

“That’s right,” said the receptionist. “Please give us at least 24 hours notice if you have to cancel.”

“I will,” said Alice. “Thank you.”

“Thank you for calling Dr. Moon’s office. Have a nice _____.”

“You too,” said Alice, and hung up the ph_____.

Then Alice got out her n_____ pad and wrote it down a second time:

Tues. 6/10 – 8 A.M. – Dr. Moon.

“If I write it down twice,” she said to herself, “I’ll re_____ber better.”