

Bindi Calls the Doctor's Office

Directions: Listen to the dialogue. Then practice it with a partner.

Bindi Patel is not feeling well. She calls her doctor for advice.

Receptionist: Good morning. Dr. Shah's office.

Bindi: Hello. This is Bindi Patel. I have had a bad headache and cold since yesterday. Now my throat is getting very sore. I am not sure if I should see the doctor or not.

Receptionist: I'll have you talk to Dr. Shah's nurse, Pat.

Bindi: Thank you.

Nurse (Pat): This is Pat. May I help you?

Bindi: Yes. This is Bindi Patel. I have had a bad headache and cold since yesterday. Today I started to get a sore throat. Should I come in to see Dr. Shah?

Nurse: What have you been doing to get better?

Bindi: Last night I took Advil before I went to bed.

Nurse: Keep taking the Advil. Try to drink hot drinks like tea and eat soup to make your throat feel better. Rest as much as possible. If you don't feel better in a few days then call back and make an appointment.

Bindi: OK. Thank you very much. I will do that.

Bindi Visits the Doctor

Directions: Listen to the dialogue. Then practice it with a partner.

After taking Advil, drinking hot drinks, eating soup, and resting, Bindi Patel's symptoms are worse. She goes to visit her doctor.

Dr. Shah: Hello, Bindi. Why are you here today?

Bindi: Hello, Dr. Shah. I have a very bad cold.

Dr. Shah: How long have you had the cold?

Bindi: For about a week.

Dr. Shah: Do you have a headache or pain in your face?

Bindi: Yes. I feel pain above my eyes and in my cheeks.

Dr. Shah: Any other symptoms?

Bindi: Yes. I have a bad sore throat.

Dr. Shah: Have you been taking any medicine or doing anything to feel better?

Bindi: I have been taking cold medicine and Advil. I also drank hot drinks, but they didn't seem to help.

Dr. Shah: Okay, let me examine you.

[Dr. Shah examines Bindi.]

Bindi Visits the Doctor, continued

Dr. Shah: You have a sinus infection. I'm giving you a prescription for an antibiotic. Take the medicine 3 times a day for 10 days. You must finish the medication even if you start feeling better.

Bindi: I don't like to take any medication. Why do I have to finish it if I feel better?

Dr. Shah: Because it takes 10 days for the antibiotic to stop the infection and keep it from coming back. If you stop taking it sooner, the infection might come back and be worse than before.

Bindi: Okay, doctor. Thank you.

Dr. Shah: You're welcome. I hope you feel better soon.

Bindi Gets a Prescription Filled

Directions: Listen to the dialogue. Then practice the dialogue with a partner.

Bindi Patel goes to the pharmacy to get her prescription filled.

Pharmacist: Hello. Can I help you?

Bindi: Yes. I have a prescription to fill.

Pharmacist: Do you have any allergies to medication?

Bindi: No, I don't. Is it possible to get a generic drug?

Pharmacist: This prescription is for a generic drug, Amoxicillin. But it's always good to ask. Generic medications are cheaper than brand-name drugs. We'll have this ready in about 30 minutes.

Bindi: Thank you.

[30 minutes later]

Pharmacist: Your prescription is ready Ms. Patel. Have you taken Amoxicillin before?

Bindi: No.

Pharmacist: This is an antibiotic. Take 1 pill 3 times a day for 10 days, with or without food. Be sure to finish all of them.

Bindi: Okay. Thank you.
