Paying For Healthcare

Directions: Listen to the dialogue. Then practice the dialogue with a partner.

Roberta Martin is paying for her dentist appointment. She does not have dental insurance.

Receptionist :	OK, Ms. Martin, you owe \$95 today.
Roberta:	Oh, no! I only have \$30 with me.
Receptionist :	Can you pay with a check or credit card?
Roberta:	No, I don't have a checking account or a credit card. Can we work out a payment plan?
Receptionist :	You can pay \$30 today. When can you pay the rest of the bill?
Roberta:	I can pay \$30 each month. Is that OK?
Receptionist :	Let me check with the dentist.
(The receptionist speaks with the dentist.)	

Receptionist: The dentist says that will be fine. I will send you a statement each month showing the balance you owe, until it is paid off.

Roberta: Thank you so much.